



Rutland Veterinary Centre



Lifetime Care Club

Quality care made more affordable

Our Lifetime Care Club provides all the support you need to ensure your pet's long and happy life. Our monthly Direct Debit payment scheme spreads the cost throughout the year so you can rely on constant care.

LIFETIME CARE CLUB

01/09/2025 - 31/08/2026

Package for Dogs and Cats includes:

- Annual examination by a vet at time of vaccination
- Dogs routine booster vaccination and kennel cough
- Cats routine booster vaccination and leukaemia
- Worming treatment (sufficient for 12 months)*
- Flea treatments/prevention (sufficient for 12 months)*
- 6 month prescription check (if on long term medication)

***Please note:** your pet must have been seen by one of our vets for a 'flea and worm check' in the last 12 months before we can dispense flea and worm treatment for your pet.

FREE monthly nurse checks including:

- Dental and diet advice
- Nail clipping
- Senior healthcare including a free urine test
- Microchipping
- Anal gland expression (if needed)

Package for Rabbits includes:

- Annual examination by a vet at time of vaccination
- Annual booster vaccinations – Myxomatosis, VHD and VHD2
- Flystrike control (one bottle of Rearguard© provided)
- Choose from either 1.5kgs bag Burgess Rabbit Pellets or a 1kg bag of Burgess Feeding Hay every month

FREE monthly nurse checks including:

- Dental and diet advice
- Nail clipping (if needed)

ADDITIONAL DISCOUNTS:

- 10% off veterinary consultations
- 10% off neutering
- 10% off routine dentistry
- 10% off long term medication
- 10% off any pet shop items
- 10% off in-house blood tests
- 10% off Animal Health Certificates
- 5% off lifestage & prescription diets
- FREE insurance claim processing
- 25% off additional flystrike prevention (Rearguard©) for rabbits
- Discounted microchipping for rabbits

Please note discounts cannot be used in conjunction with any offers



PRICES

Weight*	Monthly Premium
0-10kg	£15.50
10-25kg	£17.50
25-40kg	£19.50
40-60kg	£21.00
Over 60kg	£23.00

For an annual fee of £15.00 we will post out the quarterly worm and flea treatment for dogs and cats.

* Expected adult weight

Cat
Monthly £15.50

Rabbit Monthly
£13.50

HOW DO I REGISTER?

Please complete both the application and Direct Debit forms and hand them to a member of staff.

Alternatively head to our website to sign up online by scanning the QR code.



We will require your bank account details. Your first payment is due at the time of registration. Full benefits may be restricted until your first direct debit payment has been taken, though discounts can be enjoyed straight away. A member of our team will be happy to help you and answer any queries you may have.

DECLARATION

I declare that:

- The information I have given on this form is true and complete for this contract to be legal and valid.
- I am 18 years and over.
- If your pets weight changes from that specified then further charges may be incurred.
- There may be an annual increase at the discretion of the practice. We will write to you in advance of this.
- Please note that if your Lifetime Care Club membership is cancelled before the annual renewal date (date of signature), a £20 + vat cancellation fee will be charged, any goods received under the Lifetime care club be payable immediately less any payments made.
- The Lifetime Care Club is not transferrable.
- I am aware that certain products if requested specifically may attract a surcharge.
- All products included in the annual subscription must be taken within the annual payment period. Products cannot be carried forward to the next year.
- I understand it is my responsibility to utilise the package to its full value.
- Replacements for lost or damaged treatments may be chargeable.
- Payments will be taken by separate monthly Direct Debits.
- I have read and understood the Terms and Conditions of the Lifetime Care Club.



LIFETIME CARE CLUB APPLICATION FORM

01/09/2025 - 31/08/2026

Please note that if Lifetime Care Club membership is cancelled before the annual renewal date, a £20 + VAT cancellation fee will be charged and the bill for goods received under the Lifetime Care Club will be payable immediately.

ABOUT YOUR PET

Pet Name	Age	Monthly Premium	Direct Debit Date
			1st / 15th
			1st / 15th
			1st / 15th
			1st / 15th

I have read and accept the Declaration

Signature: _____

Your DOB (required for security reasons) / /

Date / / (This is your renewal date)

ABOUT YOU (The veterinary account holder)

Please complete all sections:

Mr/Mrs/Miss/Ms First name:	
Surname:	
Email:	
Address:	
County:	Postcode:
Phone number:	

Branch use Rutland Veterinary Centre I/D Bank details checked

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INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Please fill in the whole form using a ballpoint pen

Name and address of your bank or building society
To: The Manager
Bank/Building Society Name:
Address:
Postcode:
Name(s) of account holder(s)

Branch Sort Code	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Bank/building society account number	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Service user number	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Reference	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Instructions to your bank or building society

Please pay LVL - TA Rutland Veterinary Centre Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with LVL - TA Rutland Veterinary Centre and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date

We will occasionally contact you with relevant practice information, to opt out of this communication please tick here.

Please note that if Lifetime Care Club membership is cancelled before the annual renewal date, a £20 + VAT cancellation fee will be charged and the bill for goods received under the Lifetime Care Club will be payable immediately.



Rutland Veterinary Centre

Priors Hall Branch

Holland Square
Hampstead Road
Priors Hall Park
Corby NN17 5GT
01536 903777
priorshall@rutlandvets.co.uk

Market Harborough Branch

Langton Garden Centre
Melton Road,
Market Harborough
LE16 7TG
01858 545821
harborough@rutlandvets.co.uk

Oakham Branch

Maresfield Rd
Oakham LE15 7WN
01572 770011
oakham@rutlandvets.co.uk

Uppingham Branch

12a Ayston Rd
Uppingham LE15 9RL
01572 822399
uppingham@rutlandvets.co.uk



THE DIRECT DEBIT GUARANTEE

Banks and building societies may not accept Direct Debit instructions for some types of account. This guarantee should be retained by payer.

- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amounts or date of frequency of your direct debit, LVL - TA Rutland Veterinary Centre will notify you within 10 working days in advance of your account being debited or as otherwise agreed. If you request LVL - TA Rutland Veterinary Centre to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by LVL - TA Rutland Veterinary Centre or your bank and building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – if you receive a refund you aren't entitled to, you must pay it back when LVL - TA Rutland Veterinary Centre ask you to.
- You may cancel your Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



Join us on PetsApp

www.rutlandvets.co.uk